



A Local Political Perspective

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Swale Borough Council



TOTAL PLACE

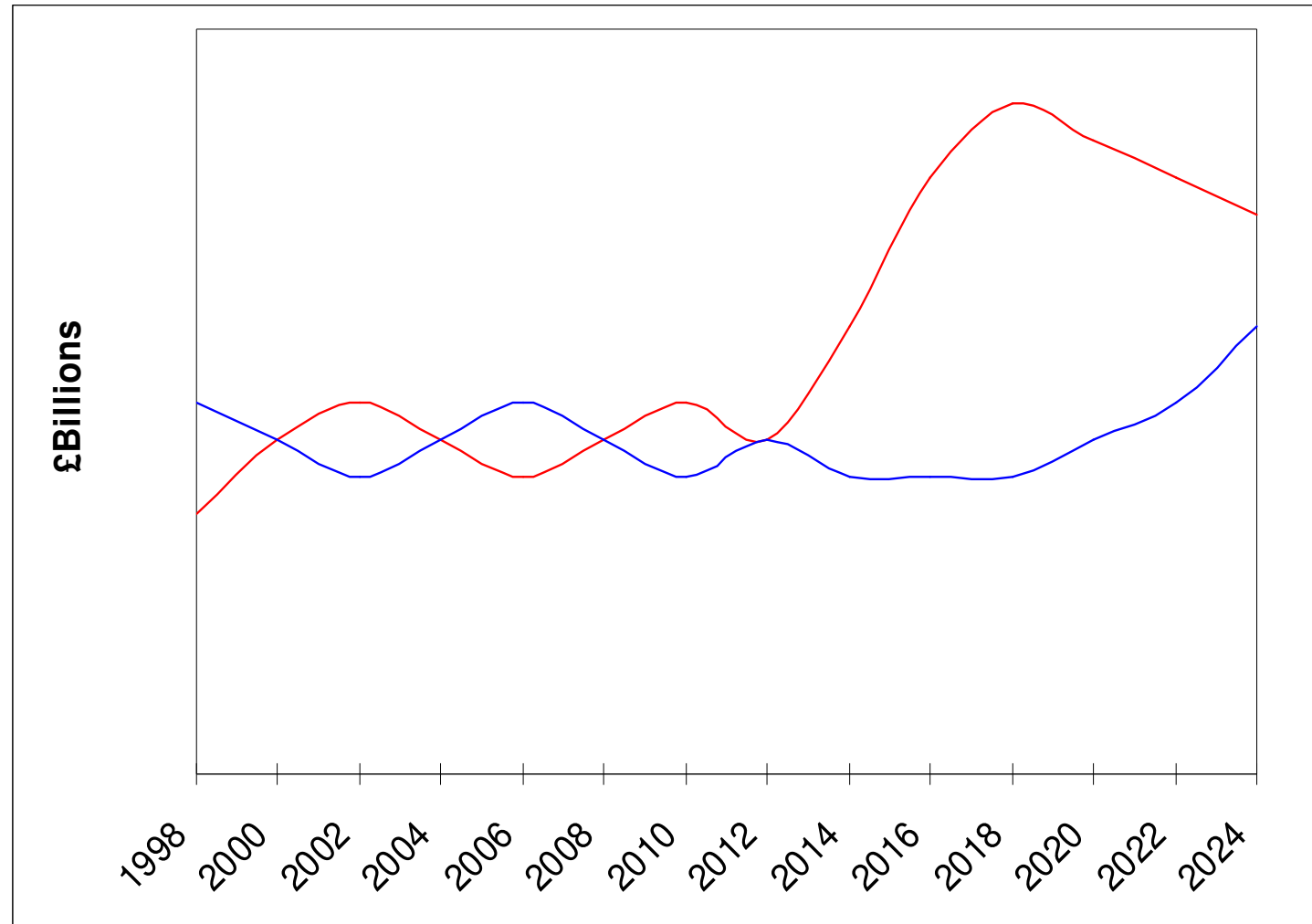
- An historical perspective
- Chateaux generals or desert generals?
- Michael Bichard- Soham, CSR 2010
- Sandy Bruce Lockhart- Treasury and LAA
- Norman Warner- Care in Community



TOTAL PLACE

- National Drivers
- Huge public sector deficit.
- Complex accountabilities
- A decade of increasing public expenditure
- Declining performance
- High profile failures of performance and management with poor customer outcomes

Projection of public expenditure deficit





TOTAL PLACE

- Some national government numbers
- Public expenditure 08/09 £620.6 Billion
- DWP £135.7 b
- DOH/NHS £200 b
- DCSF £63.2 b
- Local Government expenditure £36.8 b



TOTAL PLACE

- Across Kent £9.7 billion total public expenditure
- Public expenditure per head is estimated as equal to average wage
- Estimated 1000+ public sector buildings excluding schools
- Duplicating systems, overlapping working, transport, conflicting policies, culture etc



TOTAL PLACE

- What does the taxpayer/ customer want?
- Clarity
- Simplicity
- Low cost
- High Quality
- Flexibility to suit needs
- Ownership and influence



Total Place

- Some examples of what the Swale residents/ customers get now
- £791 million of public expenditure, But
- Cancer treatment, UK worst in W Europe
- Low level of Borough satisfaction
- Wide variation in life expectancy
- University entrance 50% of Canterbury

TOTAL PLACE

- How is Swale contributing?
- A pilot for TP “deep dive” Management Asset Stream
- Multi Area Agreement partnership with Medway/Gravesham/Dartford/KCC- DWP, HCA, DE
- Mid Kent Improvement Partnership partnership with Ashford/Maidstone/Tonbridge Wells- HR, Audit, Legal, Revs n Bens, Property
- Further potential for shared service outcomes
- Options around 5%-15% savings over medium term on SBC revenue £19.2 m.
- Much improved performance from LSP partners



Total Place

- Greatest opportunity since 1945 to reshape boundaries of public sector locally
- Significant approach to productivity and customer engagement and satisfaction
- T P is not about County Council/District merger, but achieving better outcomes locally
- Engaging with central govt departments



TOTAL PLACE

- Some simple questions
- What do you want from all the public sector?
- Why do poor outcomes cost so much?
- How can services be delivered more effectively?
- If you were to start again, what would you strip out?



TOTAL PLACE

- The local political context
- Listening to constituents
- Agree Kent-wide vision for low maintenance high quality public sector excellence
- Create framework and culture for policy shift
- Use scrutiny mechanism to hold ALL public sector partners to account
- Work locally to show case improvements



TOTAL PLACE

- What would this look like?
- Greater “federality” & local democratic control
- Devolution of government agencies
- Place making and place shaping
- Visible productivity gains and step change efficiencies
- Significant changes in culture and cooperation



TOTAL PLACE

- My thanks to all speakers
- Also to PTP for arranging to conference and facilitating.
- Thank you all for your participation
- All of us joined the public sector to make things better, grasp this opportunity.
- Counting, culture, action, outcome

Nice skyline, shame about the duplication!

